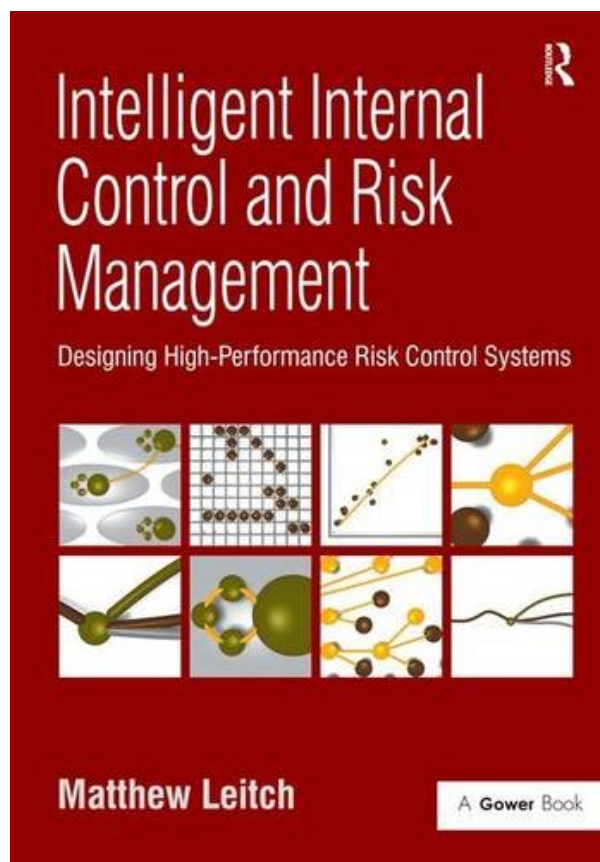


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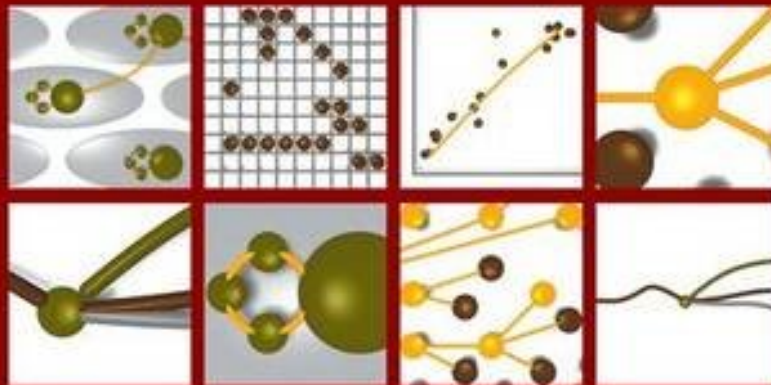


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Designing High-Performance Risk Control Systems



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Review

'Matthew Leitch provides compelling evidence that a scientific approach to internal controls and risk management can significantly improve performance. This book combines theory with case studies and the author's unrivalled experience in implementing value-adding control systems.' -- Professor Michael Mainelli, Executive Chairman of Z/Yen Group

From the Inside Flap

Many people in organizations resent internal control and risk management; these two processes representing unwelcome tasks to be completed for the benefit of auditors and regulators. Over the last few years this perception has been heightened by the disastrous implementation of section 404 of the Sarbanes-Oxley Act of 2002, which is generally regarded as having been too expensive for the benefits it has brought.

This important and timely book offers a way of improving this prevailing perception and increasing the value of control and risk management by bringing creativity and design skills to the fore. The value of risk and control activities is often limited by the value of the control ideas available and so Matthew Leitch provides an arsenal of 60 high performance control mechanisms. These include several alternative ways to design controls and control systems, as well as providing controls for monitoring and audit, controls for accelerated learning, and techniques for finding and recovering cash.

This design material is combined with insights into the psychology of risk control, strategies for encouraging helpful behaviour and enabling change, and a surprisingly simple integration of internal control with risk management.

The book is realistic, practical, original, and easier reading than most in the field. The material is not specific to any one country and has international appeal for internal auditors and all those concerned with risk

management, corporate governance and security.

About the Author

Matthew Leitch is a qualified accountant and auditor with the mind of a designer. His background includes writing, psychology, mathematics, software development, audit, and accountancy. For seven years until 2002 he worked for PriceWaterhouseCoopers as a specialist in internal controls and risk management. There he pioneered new methods of designing control systems through a series of projects with leading organizations. Matthew works as an independent consultant, researcher, and author.

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impressive achievement - a resource to return to again and again

By Harnfield

This book contains a comprehensive tool-kit for improving quality of business processes and thereby reduce the risk of error. Matthew Leitch draws on auditors' specialist knowledge, best practice in design of computer software like databases and spreadsheets, and these are merged with techniques identified from analysing client businesses and developed over the author's extensive career as a business consultant.

As the pace of trade and innovation speeds up, systems have to respond by getting smarter and more robust in design. Other books on 'internal controls' focus on addressing regulations (such as the U.S. Sarbanes-Oxley Act 2002) which will go out of date, and follow a checklist approach which discourages creative impulse.

The book is unique - it provokes creative thought and inspires. Applying its "design led discipline" can benefit enterprises more than applying the proscriptive regulations drafted in response to scandals of maladministration and fraud in recent decades.

Having trained as a chartered accountant (equivalent to CPA) and computer auditor developing financial systems, I found Leitch's every chapter stimulated "aha" moments and fresh insights - a resource to return to again and again. His later chapters build on earlier ideas to offer side views and deeper insights. The author's background in psychology shows in the way he discusses human reactions and barriers to improvement, so this book offers a rounded picture not just bare technique.

Knowing how MBA teaching can be behind the times, I would urge Business Schools to adopt this book to

cultivate students' imagination around systems of business control, to develop case studies illustrating how combinations of techniques may be applied. Corporation directors are now required to certificate that their organisations have adequate control over business processes, and this book gives them the tools to do this.

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