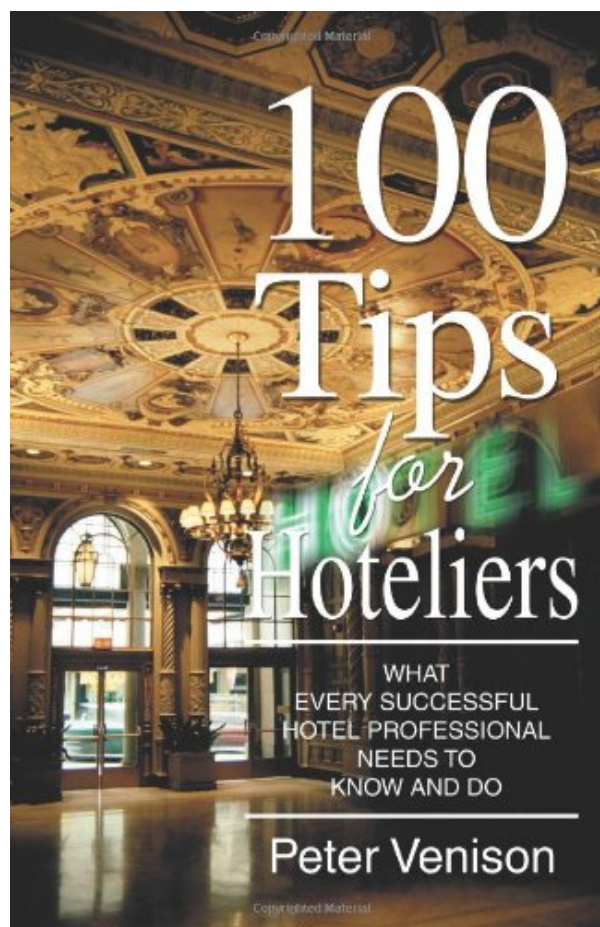
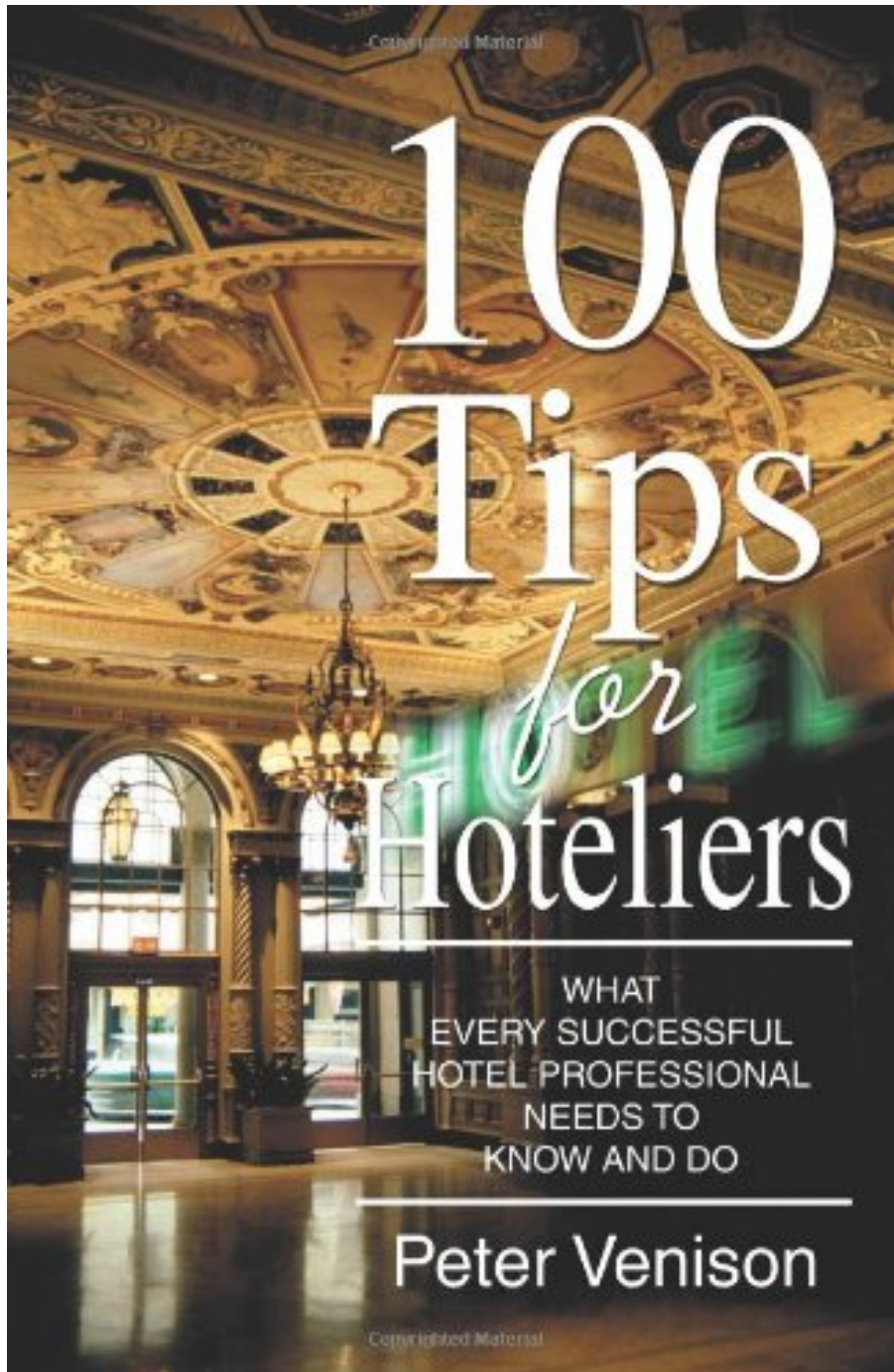


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## About the Author

Peter Venison was raised in England, and is married with four children and eight grandchildren. Since retiring from Sun International Hotels, Venison co-chairs the Duke of Edinburgh Cup, a charity for disadvantaged children.

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Twenty-two years ago, author Peter Venison's Hotel Management became a best seller in the hotel and tourism industry, labeled a "must read" on the curriculum of every hotel school, and landed on the bookshelf of every hotel manager. Despite many requests for a follow-up volume, Venison declined, on the basis that he had nothing new to say. Now he does. Holed up for several weeks in five star hotels while concluding a complicated business deal, Venison realized that the standards offered by the industry still fall short of perfection. As a result, he has put pen to paper to produce this handy catalogue of suggestions to hoteliers, based upon his considerable personal experience as a hotelier and perpetual hotel guest. 100 Tips for Hoteliers guides you from the inception of a hotel to its opening and operation, offering practical tips for each stage of the journey. It should prove equally useful to hotel school students as a checklist of what they can expect, and also to practicing hotel managers as a reminder of their responsibilities. Proceeds from the sale of 100 Tips for Hoteliers will be donated to the Duke of Edinburgh Cup charity.

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- Binding: Paperback
- 172 pages

## Features

- Used Book in Good Condition

## About the Author

Peter Venison was raised in England, and is married with four children and eight grandchildren. Since retiring from Sun International Hotels, Venison co-chairs the Duke of Edinburgh Cup, a charity for disadvantaged children.

## Most helpful customer reviews

33 of 34 people found the following review helpful.

Worth reading several times

By Martin Frank

Peter Venison knows what he is writing about, and knows how to write well. His "100 Tips for Hoteliers" is easy to read and every page gives you ideas about what to do better in your own business, hospitality or not.

This is one of the few books on hotel or resort management which acknowledges that things can go wrong too. Peter Venison shows how to deal with endless rain or falling off bed legs and many more of the daily

troubles reality puts in our plate. "101 Tips for Hoteliers" is far more to the point than the hospitality management classics written from the viewpoint of managers who avoid leaving their A/C offices. I recommend it to every new and every old hotel or resort manager.

19 of 22 people found the following review helpful.

Assumes too much and tries to do too much ...

By The Dude

The book has a lot of good information ... if you're building a hotel from the dirt upwards, and fully involved in opening, staffing and marketing. I don't consider that as necessary knowledge for "every successful hotel professional." Perhaps 40% of the book would apply to those interested in hotel management, and even less if one were interested in being a better hotel employee. There's little doubt that the author knows his stuff, but I cannot recommend it as being appropriate for one and all.

12 of 14 people found the following review helpful.

Fun, easy read and a very good resource

By S. Asay

I have a small, family-run hotel, so many of the things he talks about (the huge mega resorts on private islands) don't directly apply to me. Eventually we DO want to grow to a larger hotel, and the tips he has to offer will certainly be useful. He talks about considerations like which way rooms face (east/west, etc), and how to get guests to forgive construction mess and when not to push their buttons. It is obvious that the author has traveled extensively, and has taken note of everything he thinks would be helpful. He includes countless stories and personal observations. It's easy to read and is broken down into small chapters. It's the perfect book to keep in your car or bag for quick reads.

If you get this book and are the kind of person that wants an outline of "do THIS and then THAT will happen," don't expect the book to lay everything out for you. This is an awesome resource for a way to get ideas flowing in your own mind about how to set up and run your hotel.

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